

Welcome to the Neighborhood!

Thank you for choosing Falcon as your new home! We would like to provide information for the area to make your move easier. In this email you will find useful information such as:

- What does my bill cover?
- How can I pay my bill?
- What are my other utilities?

The Woodmen Hills recreation centers/pool is open to residents outside the Woodmen Hills district. Contact Rec Center East (RCE) for more details 719-495-2009.

For any other questions please feel free to give us a call or check out our website:

District Office- 719-495-2500

woodmenhills.org

What does my bill cover?

- **Sewer treatment-** 54.27 + \$0.28 per hundred gallons (average from Jan-March)

How can I pay my bill?

- **Automatic withdrawal (ACH)**- from checking/savings account at no charge (recommended)
 - Pulls balance due on 20th of every month or following business day, see attached form or sign up online.
- **Credit/Debit card**- payment through online portal
 - 1.99% convenience fee
- **Check or money order**
 - Drop boxes at district and rec centers, or by mail
- **Cash**
 - In person, at district office only, no change on premises

What are my other utilities?

- **Water**-Falcon Highlands Metro Dist. 303-265-7949
- **Electricity**-Mountain View Electric 719-495-2283
- **Gas**-Colorado Springs Utilities 719-448-4800

- **Trash**-provider of your choice or check with HOA

Bylaws, Rules and Regulations

- 2.2.10 – Customer. “Customer” means an Person who (i) is authorized or permitted to obtain water or wastewater or any other service from the District, (ii) is responsible for paying service charges, surcharges, fees and penalties, and (iii) is responsible for complying with the Rules and Regulations. Customer includes both the owner and occupant of any Licensed Premises.
- 10.1.3 Joint Liability. The District shall have the right to charge any Customer, including both the occupant and owner of the Licensed Premises, who is delinquent in payment of any rate, toll, fee charge or penalty, all legal, court and other costs necessary or incidental to the collection of such account, including attorneys’ fees, and such costs of collection shall be secured by a perpetual lien until paid. The occupant and owner of the Licensed Premises shall be equally liable for any rate, toll, fee, charge or penalty of the district. Any agreements entered into between Customers,

property owners, or other Persons with regard to responsibility for payment of rates, tolls, fees, charges and penalties of the district shall be of no force and effect upon the District, and the District may collect its rates, tolls, fees, charges and penalties from any Person responsible hereunder for payment.

- Title 32.10 Perpetual Lien SECTION 1. 32-1-1001 (1) (J), 32-1-1001. Common powers. (1) For and on behalf of the special district the board has the following powers: (j) (I) To fix and from time to time to increase or decrease fees, rates, tolls, penalties, or charges for services, programs, or facilities furnished by the special district; except that fire protection districts may only fix fees and charges as provided in section 32-1-1002 (1) (e). The board may pledge such revenue for the payment of any indebtedness of the special district. Until paid, all such fees, rates, tolls, penalties, or charges shall constitute a perpetual lien on and against the property served, and any such lien may be foreclosed in the same manner as provided by the laws of this state for the foreclosure of mechanics' liens.

